



- It will help if, instead of having a six-hour exam, we can get the same valid result in four hours. Let's do that. That way, if a testing center is open for 12 hours, we may be able to get three people through instead of two.

- We created a process so that the candidates and the boards of nursing remain aware of any test center updates. This is actually a process that we're still using today. We also work closely with the boards of nursing to allow candidates to extend their authorization to test validity dates.
- Another thing that we were able to do working with Pearson VUE simply to expand hours at testing centers where there were testing centers that were open, if they had been open 12 hours a day, could they be open 16 or 18 hours a day? We had 10 different temporary testing sites opened that weren't part of the network before. And one of the nice things about the temporary sites was they tended to be higher capacity.
- We actually tested more nurses, got more nurses in the workforce during the pandemic than we did the previous year. It was just an amazing accomplishment.
- Every single thing we did was so critical because we just had to get everything right. It's like when you take a test and you have to get 100, a 99 would be disappointing, right? We couldn't do a 99, we need to do 100, but we did.
- I have never, in a crisis, seen a group coalesce that quickly, to focus on the mission that we needed to accomplish. It was just some brilliant work.
- I am just really impressed by the different departments and teams coming together and that sense of community you have.
- I'm extremely proud of the work that our teams did, for the amount of time, effort, work, and just dedication that they put into it.
- I feel like we're a really strong team, having had that experience, and I think we're just going to continue to really grow from it. Being a part of an organization like NCSBN made me feel like I was able to actively do something about the situation and be able to help people.
- All of the hard work, all the different interventions, all the different things that we did in conjunction with the state boards, it all added up to an incredible amount of success. I feel like we genuinely made a difference.
- That is exactly why we do what we do. [music]